

**Dear Residents:**

**We have all used the new disposable cleaning products that are described as wipes and are supposedly disposable. These products are not as disposable as toilet paper or paper towels and are causing problems with the facilities that convey wastewater to the treatment plant. Please do not flush these products down the sewer system. They are best disposed of in the normal trash pickup routes.**

**Thank you for your consideration.**

Additional Payment Options:

\*\*Pay by credit card on the web at

[www.paymyutilitybill.com](http://www.paymyutilitybill.com) -- 5% per transaction access fee.

\*\*Pay with check by phone (Residential only) at

713-881-0675 -- \$3.95 fee per transaction.

\*\*Pay with automatic bank withdrawal; call Customer Service at 713-983-3602 for application forms -- \$1.00 monthly service charge.

\*\*Pay at H.E.B. stores with Western Union Convenience Pay – You must present your bill coupon -- \$1.00 service fee.

\*\*\*Customers with non-sufficient fund items and terminated service must come to an Aqua Services office with cashiers check or money order to settle their accounts.\*\*\*